OHSE Policy Statement Quality, Health, Safety and Environment (QHSE) at TÜV Rheinland

The ability of TÜV Rheinland to continually improve the quality of the services we provide to our customers is key to our long-term business success. Part of that success includes an emphasis on ensuring human health, operational safety, environmental protection, quality improvement, and community goodwill. Quality and HSE must be integrated throughout all business activities, behaviors, and strategic decisions. We are committed to deploy our QHSE culture worldwide by striving to eliminate Quality non-conformances and HSE incidents and to operate our business in a sustainable manner. This commitment is in the best interests of our customers, our employees and contractors, and the communities in which we live and work.

TÜV Rheinland requires an active commitment to and accountability for Quality, Health, Safety, and the Environment (QHSE) from all employees as well as contractors whom we employ in the course of our business operations. Beginning with the Senior Management Group, all line managers have a leadership role in communicating, implementing, and ensuring compliance with QHSE policies and standards. Management is also responsible to provide sufficient resources for effective Quality and HSE management.

Our commitment is to:

- Protect, and strive for improvement of, the health and safety of our employees, customers, and third parties in the course of our business operations.
- Meet specified customer requirements and ensure continuous customer satisfaction.
- Set Quality & HSE performance objectives, measure results, assess and continually improve processes, services and product quality using an effective management system.
- Conduct audits to find, eliminate, or control Quality nonconformities and health and safety hazards.
- Provide all employees with appropriate training and personal protective equipment when work hazards cannot be completely eliminated.

- Promptly and thoroughly investigate every incident and quality deviation from regulatory, management system requirements, or corporate policy to identify root causes and formulate corrective actions to minimize the probability of recurrence.
- Continually evaluate our Quality and HSE performance and the reviews, and external benchmarking.
- Develop and implement plans for response to and recovery from any emergency or crisis which results in personal injury, property damage, or other business disruption.
- Minimize our per capita impact on the environment through pollution prevention, reduction of natural resource consumption and emissions, and the reduction and recycling of waste.
- of our services.
- Communicate openly with stakeholders to ensure an understanding of our QHSE policies, standards, programs, and performance.
- Reward outstanding QHSE performance.
- Improve our performance on issues relevant to our stakeholders which we can impact, and share with them our knowledge of successful QHSE programs and initiatives.

The commitments listed are in addition to our basic obligation to comply with TÜV Rheinland standards as well as all applicable laws and regulations in effect where we operate. This is critical to our business success because it allows us to systematically minimize all losses and adds value for our interested parties.

Cologne, September 2016

Michael Frig.

Dr. Michael Fübi Chairman of the Executive Board of Management of TÜV Rheinland AG

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effectiveness of our management system through regular reporting, audits,

• Apply our technical skills to all HSE aspects in the design and engineering



I hereby confirm that the **QHSE Policy Statement set** forth by Dr. Micheal Fuebi, Chairman of the Executive Board of Management of TÜV Rheinland AG, is applicable to all Legal **Entities within IMEA and** Asia Pacific Region.

Abu Dahbi, January 2017

Andreas Hoefe **Regional Executive Vice President** India, Middle East, Africa and Asia Pacific



I hereby confirm my commitment to the **QHSE** Policy Statement and ensure this is communicated, understood and applied in the daily works of all organizations within **TÜV Rheinland Vietnam** Co., Ltd.

Vietnam, January 2017

General Director TÜV Rheinland Vietnam Co., Ltd

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