



Get your business in tune with the sound of success.

Certification of your management systems for a Continual Improvement Process.

11 good reasons for choosing TÜV Rheinland

1

Assurance of success

Certification through TÜV Rheinland is structured, efficient and integral

3

Nearby

500 locations in 65 countries ensure competent support directly on location – worldwide

2

Experienced

With more than 1000 highly qualified auditors, we have the right one for you

4

Customer-oriented

Optimize synergies with demand-oriented certification concepts

6

Recognized

From international management standards, to local certifications and licenses, up to association certificates, you receive your perfect showpiece

5

Focused

Profit from precise process models and more efficient ways of working

7

Custom-fit

Systematic approach to planning, implementation and supervision of certification

8

High-profile

Impress with a certification partner that has 98% brand awareness on the market (TSM Emnid study 2010)

9

Profitable

86% of companies would be prepared to pay more for services, processes and products assured by TÜV Rheinland (Institute for Marketing Research 2009)

10

Visible

Show evidence of your customer orientation and performance, your efficient handling of time, work, capital and knowledge, and your quality and security

11

Responsible

TÜV Rheinland is a member of IFIA and UN Global Compact

Certification of management systems. Set the tone for continual improvement.

Regardless of the strategic goals your organization is pursuing, bringing your employees and systems up to speed is essential. Certified management systems deliver the ideal instruments for this. They make it possible to collate, control and optimize processes. Get in tune with your continual improvement process. With over 140 years of experience, we provide you with a perfect start that is in harmony with internationally recognized standards.

Your instruments in perfect tune

- Quality according to ISO 9001
- Mobility according to ISO/TS 16949, VDA 6.x, IRIS and EN/AS 9100 et seq
- Energy and environment according to ISO 14001, ISO 50001 and EMAS
- Occupational health and safety according to OHSAS 18001 and SCC/SCP
- Sustainability and corporate social responsibility according to BSCI, SA 8000, sustainable management, FSC** und PEFC
- Information technology according to ISO 20000 and ISO 27001
- Food and fodder according to ISO 22000, HACCP, GlobalGap, IFS and GMP+
- Logistics and transport according to C-TPAT, TAPA and ISO 28000

* We deliver FSC® certification services in association with LGA InterCert GmbH.

Your quality of performance – visible at a glance.

Well-known and respected all over the world: The TÜV Rheinland test mark is a symbol of certified quality and security, as well as of performance and customer orientation. Benefit from a certification partner and test mark that is recognized globally.



The test mark highlights your strengths

- It is distinctive and there can be no doubt that your company is “TÜV Rheinland certified”.
- Additional information makes it clear exactly what your company has been certified for.
- With the QR code, customers and partners can quickly find out what the test mark stands for.
- Detailed information about the certification can be found online in our certification database using the ID number.

Harmony all along the line.

Our approach to your certification is as clearly structured as the test mark. Be efficient from the start and relax in the knowledge that your management system is fully in harmony with the requirements of the market, your customers and the law.



Our tried and tested approach to your certification

1. Preliminary audit (optional)

The auditors carry out a pre-assessment. In so doing, they establish whether requirements of the standard are already implemented in your company, and if so, which ones.

2. Certification audit

The certification process is carried out in two stages. Within this process, the audit team checks, inter alia, if the documentation for your management system corresponds with requirements of the standard. Moreover, you demonstrate the practical application of your management system and our auditors check the effectiveness.

3. Issue of certificate

After a successful certification procedure, your company receives the certificate; it certifies conformity with the standard and functionality of your management system.

Continual improvement process

Surveillance audit

Within the scope of annual surveillance audits, we check the continual optimization of the processes and whether your company has maintained its conformity with the standard.

Re-certification

By re-certifying before the end of a three year period, you can perpetuate your improvement process on a long term basis and document your commitment to partners and customers.

Quality management according to ISO 9001. The classic on the international stage.

You know best what sets the tone in your company: a quality product, efficient structures and a service which is unparalleled. The only problem is that your competitors are singing the same song. Set yourself apart with an objective test mark – understood and recognized worldwide.

A composition with a positive echo.

Certified quality management according to ISO 9001 delivers the perfect instrument for your competitiveness:

- It makes quality measurable,
- Sustainably improves your processes and structures,
- Can lead to significant cost savings,
- Offers a reliable basis to become better every day,
- Motivates your employees through structured communication and easily accessible information,
- Increases your company's customer orientation.

Moreover, ISO 9001 can be combined with other management systems and certifications. Profit from the increased trust which your concerted actions cause with customers and partners.



Berlitz goes into a class of its own

Berlitz – a provider for language courses and seminars – would like to guarantee the same high quality standard worldwide. The company therefore opted for certification of its quality management system according to ISO 9001. Since Berlitz was searching for a renowned and recognized partner, it commissioned TÜV Rheinland with the certification. The positive results have made it possible for Berlitz to significantly build on its market position and competitiveness in the field of professional training.



ISO 9001

See last page for more info



Is your management system ready for certification?

Our quick check delivers the answer – free of charge, anonymous and non-binding!
ISO 9001: www.tuv.com/en/qm-check





Occupational health and safety. Setting the tempo for continuity in your company.

As a company, you have both a human as well as an economic interest in the protection of your employees, since safe work also means harmonious and continuous work. Guarantee the perfect tempo in your company with our certification competence in occupational health and safety.

Harmony at all stages.

Occupational health and safety certified by TÜV Rheinland sets the basis for safe and consistent cooperation. Our comprehensive check of technology, organization and staff orchestrates a range of factors:

- Avoidance of accidents and downtimes
- Minimization of liability risks
- Increased safety consciousness
- Increased staff motivation
- Fulfillment of the requirements of health and safety authorities and professional associations

STRABAG SE backs integration



STRABAG SE is one of the biggest construction companies in Europe and deploys an integrated management system. This was certified for Germany by TÜV Rheinland in accordance with ISO 9001, ISO 14001, OHSAS 18001, and SCC**. Good preparatory work by all involved, including auditors from TÜV Rheinland, enabled smooth implementation. What's more, the use of combined audits reduced the number of audit days.



OHSAS 18001



SCC/SCP

See last page
for more info



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OHSAS 18001: www.tuv.com/en/ohsas-check



Certification for the mobility industry. Your overture in the concert of maestros.

In the mobility industry, certificates do not only create a good tone. They are essential if you want to share the same stage as the big players. And the constantly increasing quality and safety of transport on the roads, the railways and in the air show that the high standards are having an effect. Put your trust in our many years of expertise.

In time with success.

Safety and high quality are key success factors for development, production, assembly and maintenance on the international stage. This is why companies always have their processes re-checked. Set a good example. A certified management system gives access to new markets and customers. Audits and certifications by TÜV Rheinland are efficient and well-organized. Our experts are on location worldwide and keep your individual situation in mind. Existing certification is of course taken into consideration and integrated. In this way, we help you to totally fulfill the demands of global competition today and in the future.

In tune with the automobile industry.

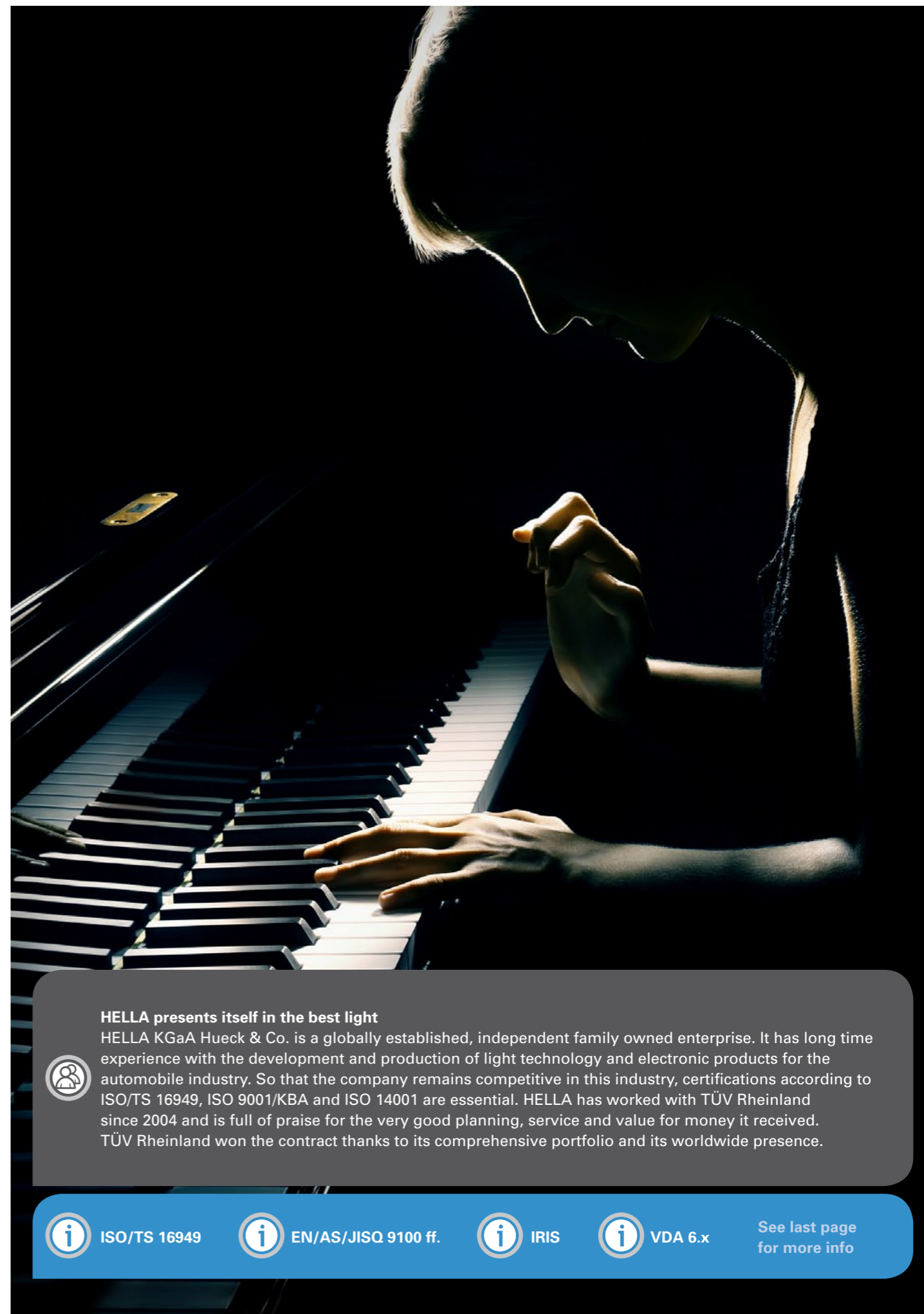
Where quality and customer satisfaction are priorities, suppliers are also selected with great care. With a certification according to ISO/TS 16949 from TÜV Rheinland, you too can be successful.

Under the spotlight of air and space travel.

In a field which does not forgive errors, standards of quality and safety are particularly high. These need to be fulfilled, documented and continuously upgraded. Certification according to EN/AS 9100 et seq provides you with support for this.

Harmony in rail transport.

Railway vehicle manufacturers expect their suppliers to carry out regular audits and reviews. For this reason, the IRIS (International Railway Industry Standard) was brought into the international arena. The uniform language and harmonized guidelines guarantee a high level of transparency in the entire production and delivery chain. Make use of this standard for a meaningful assessment of you as a supplier.



HELLA presents itself in the best light

HELLA KGaA Hueck & Co. is a globally established, independent family owned enterprise. It has long time experience with the development and production of light technology and electronic products for the automobile industry. So that the company remains competitive in this industry, certifications according to ISO/TS 16949, ISO 9001/KBA and ISO 14001 are essential. HELLA has worked with TÜV Rheinland since 2004 and is full of praise for the very good planning, service and value for money it received. TÜV Rheinland won the contract thanks to its comprehensive portfolio and its worldwide presence.



ISO/TS 16949



EN/AS/JISQ 9100 ff.



IRIS



VDA 6.x

See last page
for more info

Your energy and environment management. A forward-looking composition.

Increasing energy prices are affecting profitability and competitiveness. Environmental protection and sustainability have long been key notes for company policy. Agree your energy and environment management with TÜV Rheinland and set clear standards for the harmonization of productivity and economies.

A firm grip on energy management.

A functional energy management system provides companies with the instruments they need to understand and analyze energy consumption as a whole, and to reduce it with suitable measures. Certification according to ISO 50001 supports you in these tasks and reduces your energy costs. The advantages are:

- Systematic analysis of energy streams and consumption
- Continual improvement of energy efficiency using comprehensible data
- Prioritizing efficiency measures on the basis of economic criteria
- More transparency for the appraisal of results of new energy efficient technologies

Orchestrated environmental protection.

What is good for the environment is also good for your company's success. An environment management system certified by TÜV Rheinland makes this possible:

- Targeted reduction of emissions, waste and waste water
- Protection of resources
- Cost savings create financial room for manoeuvre for your company
- Meet the requirements of official bodies
- Minimizing environmental liability risks

Take your company in the direction of professional environment management, raise your image and earn the applause of customers, partners and the public.

KANZAN optimises energy consumption



As a leading supplier of thermal paper and other special products KANZAN is one of several energy-intensive industrial companies. The paper manufacturer has undertaken to maintain the natural environment and to consume energy sparingly. It is for this reason that the company decided to introduce an energy management system in accordance with ISO 50001. TÜV Rheinland was chosen as the certification partner, since it was one of the first companies that had the certification approval and previous cooperation with them was always encouraging.



ISO 50001



ISO 14001



EMAS

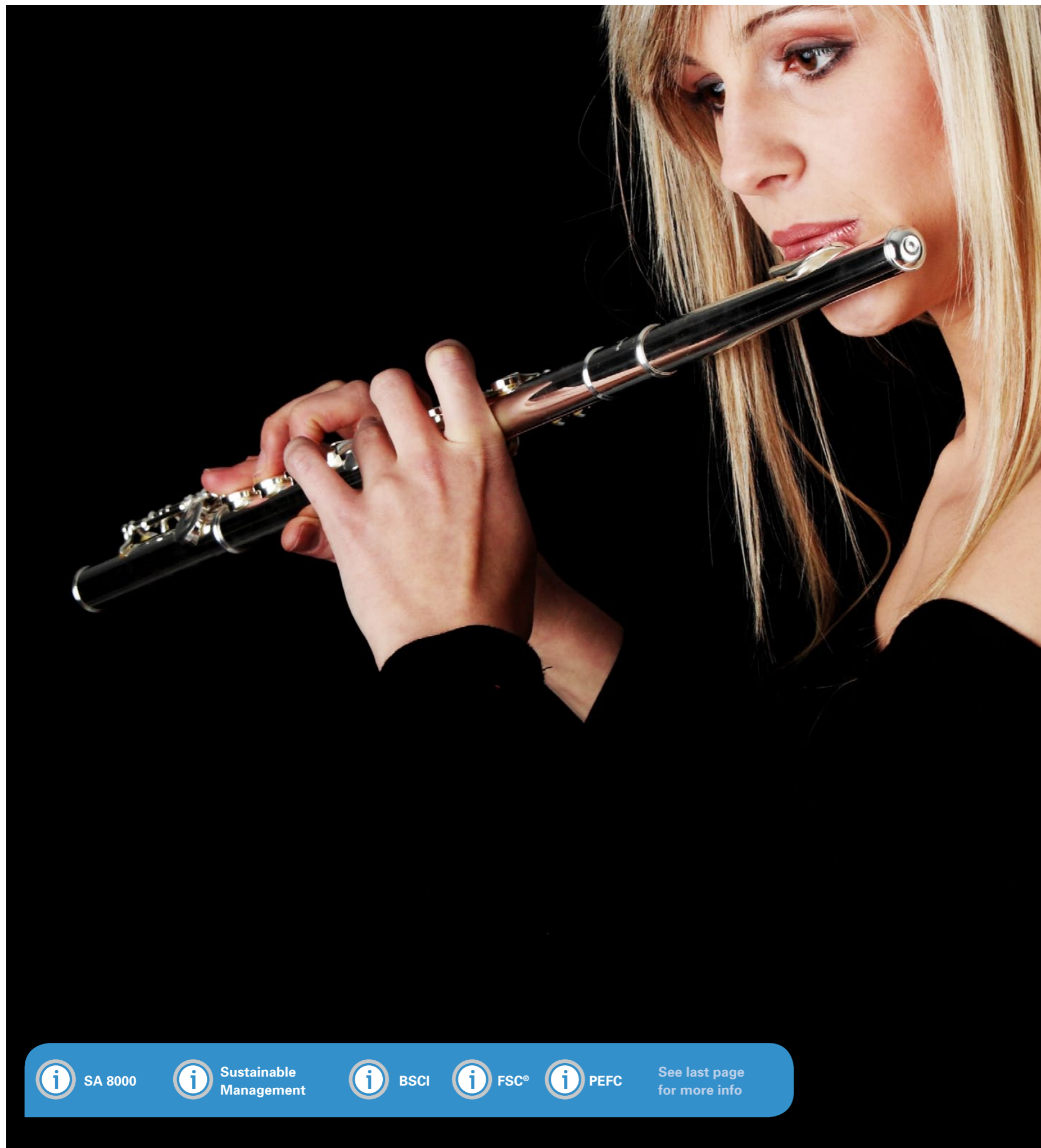
See last page
for more info



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ISO 50001 www.tuv.com/energy-check





Sustainability and CSR. Providing the tempo for corporate responsibility.

With the right mix of ecological, social and economic commitment, you set a solid basis for sustainability and corporate responsibility. Fair working conditions, health protection and responsible handling of resources form important elements of the certification services that TÜV Rheinland offers you. Distinguish yourself as a socially just company director. Your reputation and credibility will benefit.

Social and ecological aspects under the spotlight.

Responsibility, fairness and environmentally-oriented actions are becoming more and more important on the international stage. With a certification and a test mark from TÜV Rheinland, these will be visible to people from inside and outside the organization. Put on show what is important for you:

- Well-developed Corporate Social Responsibility
- Fair working conditions
- Motivated employees
- Responsible handling of forests
- Sustainability along the whole production chain
- Benevolent stakeholders, customers and public



SA 8000



Sustainable
Management



BSCI



FSC®



PEFC

See last page
for more info

More quality and safety of information. TÜV Rheinland provides you with the right tools.

Information constantly paves the way to success. It provides the basis for important decisions and sets the direction for business processes. If information is on the wrong course, however, you could encounter problems of trust, as well as competitive disadvantages. With a certification from TÜV Rheinland, you pull all the strings: you retain complete control over your valuable company data and offer a reliable IT service.

Successful finale.

After you have established your Information Security Management System (ISMS), TÜV Rheinland comes into play. We certify your ISMS according to ISO 27001. Within the scope of this certification, our experts check your data and information security. Do you know that only authorized persons have access to information? Do the requirements determine that information should be processed precisely, completely and correctly? If you hit all the right notes, you receive the TÜV Rheinland test mark.

A certified ISMS according to ISO 27001 has many advantages:

- Secure availability of your IT systems and processes
- Minimization of IT risks, possible damage and resulting costs
- Competitive advantages of a recognized standard
- Increase in trust from partners, customers and the public
- Meeting compliance requirements

An orchestra playing well together.

As an IT service provider, you document that all components of your IT Service Management System (ITSMS) mesh with one another coherently and in harmony. With a certification of your ITSMS, you highlight the quality and reliability of your service. We audit your services according to ISO 20000, the international quality standard for this field. This standard is especially suitable for internal service providers and external service providers.

With ISO 20000 certification, you demonstrate your virtuosity in the field of IT Service Management and, you:

- improve the efficiency, reliability and consistency of your service management. That saves money and improves quality.
- create a clear basis for service contracts with internal or external customers.
- reduce the risk of interrupted services.
- acquire convincing material for marketing yourself as an external provider.



Telefónica chooses continuous security

Telefónica Germany Online Services GmbH (TOS) provides services in the fields of managed hosting and cloud computing for the B2B segment. As a service provider, it is a matter of special concern to the company to provide information security and reliable infrastructure to its customers. This is why TOS obtained certification in accordance with ISO 27001. TÜV Rheinland acquired the order based on several years of know-how in the field of management system certifications and its team of experienced, industry-specific auditors. With successful certification, the company could specifically improve on the assurance of its corporate values.



ISO/IEC 27001



ISO/IEC 20000

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for more info



Food and fodder. Quality and safety set the tone.

Food and fodder are extremely sensitive products. From manufacture to consumption, they go through a variety of stages, where absolute care and safety are key priorities. Internationally recognized standards from TÜV Rheinland create the framework which guarantees this safety in harmony with globally active suppliers.

Coherent composition.

TÜV Rheinland offers you a well-balanced composition of certifications which take into consideration all the fields of the “product and delivery chain”. We check and certify raw material products and fodder manufacturers, from food producers through to distributors. In this way, the experts create a certified control system with you that is based on the high standards of the international stage.

Through this comprehensive evidence of the quality of your products, you also have the opportunity to gain significant competitive advantages:

- Take over a trailblazing role in hygiene management
- Open up new target markets through country-specific certifications
- Set in motion the harmonization of existing quality and safety standards along your supply chain.

Nationally and internationally recognized certification from TÜV Rheinland, such as GMP+, ISO 22000, IFS and HACCP, helps your company to get in tune with its specific goals.



ISO 22000



GMP+



HACCP



GlobalGap



IFS und
IFS Logistic

See last page
for more info

Logistics and transport safety. Your premium ticket for international performances.

Logistics is more than storage, transport and traffic. Logistics is all about intelligent planning and control of value creation chains and is therefore an integral management task. Secure the value entrusted to you with integrated, certified safety management systems against external risks. Certification and know-how from TÜV Rheinland guide you safely through all the provisions and requirements.

Perfect control of the instruments.

Effective management systems and certification offer you the professional instruments you need to control each part of your supply chain. From production through to consumers, the route the goods take should offer no opportunity for theft and terrorist manipulation. This particularly applies to high value goods and high-tech products. Furthermore, with a certification, you demonstrate that you take your business partner's requirements into account, as well as national and international stipulations.

As manufacturer, supplier or carrier, we will support you on your route to certification and international success, in that you will:

- optimize your processes to ensure a logistics chain free from disruptions
- prove your role as a trailblazer in matters of transport safety
- present yourself as a professional and reliable partner to customers, authorities and investors.
- develop new markets and customers.



ISO 28000



C-TPAT



TAPA

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for more info



Our certification ensemble in overview.

Quality management

ISO 9001

The quality management system according to ISO 9001 is suitable for all industries and company sizes from start-ups to worldwide groups. With its process orientation, it takes into consideration the special requirements and perspectives of your company and is the basis for a continual process of improvement. This guarantees that quality orientation is anchored in the company for the long-term and is practised by every employee day to day.

Food

ISO 22000

The most important international food safety standard for companies of all sizes in the entire production chain – valid worldwide and therefore also ideal for export companies. The norm is based on the demands of a quality management system according to ISO 9001, extended to the HACCP principles.

HACCP

The Hazard Analysis and Critical Control Points System (HACCP) is the solid basis for hygiene management in companies. With HACCP, you regulate the enforcement and observance of the fundamental hygiene measures through to construction and technical requirements.

GMP+ (Good Manufacturing Practice)

The GMP standard includes specific hygiene requirements for production, trade and transport of fodder. The right start in systematic hygiene management.

IFS and IFS Logistics

German and French trading chains have defined quality requirements on their own brands in the International Food Standard (IFS). With a certification according to IFS, you verify that you comply with the standards for production and transport of own-brands products.

GobalGap

Food safety, health and safety at work, environmental protection and animal safety – large trade chains often expect a GlobalGAP certification from their agricultural suppliers. Global Good Agricultural Practices is an international quality standard for products of agriculture, horticulture or aquaculture.

IT + Information Security

ISO/IEC 27001

An Information Security Management System (ISMS) according to ISO 27001 creates high company security with suitable investment. The standard ISO 27001 interprets information security as an integral management task which goes far beyond the security of technical infrastructure. With the certified management system, you can systematically improve and control information security in your company.

ISO/IEC 20000

The international quality standard for IT Service Management offers IT service providers in particular a strong business basis. With a certification from TÜV Rheinland, you create the requirements for clear service contracts, better service, fewer risks and more checks of suppliers, such as costs. A certified ITSMS follows the basic concept of continual improvement. In this way, you can show that the services you offer are available and will continue to be available.

CSR and Sustainability

SA 8000

Internationally active companies need to show that they have responsible company policies: with certification from TÜV Rheinland according to SA 8000, you document that your company respects the protection and observance of social and employment law standards when providing services.

Sustainable Management

The standard for sustainable management developed by TÜV Rheinland has the goal of standardizing the understanding of sustainability in companies. Your benefit: your activities will become more easily communicated and easier to compare for interest groups. Sustainable management will become projectable, measurable and verifiable using this standard.

BSCI

Promoting production conditions reconcilable with social standards is the stated goal of the Business Social Compliance Initiative (BSCI). With a BSCI audit, you establish clearly that you have fair working conditions in the supplier country. In this way you show your customers and business partners that Corporate Social Responsibility is practised in your company. At the same time, you avoid costly multiple audits and create an outstanding basis for subsequent SA 8000 certification. You thus save money and time.

FSC®

Products with the FSC® seal go through several stages from the forest to the end consumer and therefore several patterns of ownership. With the help of our certification, all companies along the product chain (chain of custody) guarantee to the consumer that wood products with the FSC® seal actually originate from a certified and responsibly run forestry company.

PEFC

The certification system for sustainable forest cultivation is based in terms of contents on international resolutions from various environmental conferences. Document and improve forest cultivation in terms of economic, ecological and social standards. The PEFC certificate signals sustainability along the entire product chain to the end consumer.

Mobility

ISO/TS 16949

The ISO/TS 16949 is the leading international automobile standard. Based on ISO 9001, the ISO/TS 16949 is perfectly customized to the requirements of the automotive industry. It specifies the requirements for development, production and – if applicable – also for assembly and maintenance of products. In so doing, ISO/TS 16949 focuses on customer satisfaction.

VDA 6.1, 6.2 and 6.4

With VDA volumes 6.1, 6.2 and 6.4, suppliers, traders, workshops and suppliers of production materials can optimize their work processes, as well as the use of raw materials and production materials. The certification is carried out as an addition to ISO 9001.

EN/AS/JISQ 9100 ff.

The EN/AS/JISQ 9100/9110/9120 certification comprises 3 major parts of a system: for development, production, assembly and maintenance (EN/AS/ JISQ 9100), for maintenance organizations (EN/AS/JISQ 9110) and for traders, distributors and stock keepers (EN/AS/ JISQ 9120). With your EN 9100, 9110 or 9120 certificate, you will be added to the OASIS database (Online Aerospace Supplier Information System) of the International Aerospace Quality Group (IAQG).

IRIS

The International Railway Industry Standard certification makes the quality of suppliers for customers from the rail vehicle industry transparent. Every certified company is added to the IRIS database from UNIFE, the Union des Industries Ferroviaires Européennes.

Energy and environment management

ISO 50001

The internationally recognized ISO 50001 specifies the requirements for an

energy management system and makes it possible for companies to continually improve their energy consumption. Sensitize your employees to “energy efficiency” and raise its image. Improve your energy balance and reduce your CO2 emissions. From our many years of experience, we know that energy and cost savings of up to 20 % and more are possible.

ISO 14001

ISO 14001 offers a globally recognized framework for the voluntary development of measures for environmental protection – from energy saving, to climate protection, through to disposal of waste. Our experts expose weak points and create the basis for a process of continual improvement. In this way, you can raise optimization potential and minimize environmental risks.

EMAS

The EU regulation integrates ISO 14001 and goes further: your company publishes an environmental statement in which you report, inter alia, your environmental service and environmental goals. TÜV Rheinland examines your environmental management system and validates your environmental statement according to EMAS.

Occupational health and safety

OHSAS 18001

The international standard OHSAS 18001 (Occupational Health and Safety Assessment Series) is suitable for all kinds of companies and fields. You systemize your health and safety activities and thereby improve the work processes connected with them. In practical terms, your occupational health and safety according to OHSAS 18001 can be integrated into the existing management system, e.g. according to ISO 9001 or ISO 14001.

SCC/SCP

Are you a technical service provider?

Then a certificate according to the standard SCC (Safety Certificate Contractors) could be of use to you to demonstrate the functioning of occupational health and safety vis-à-vis your customers. SCP certification (Safety Certificate Personnel) can improve your status as an employment agency with your customers.

Logistics and transport

ISO 28000

With ISO 28000 and certification, you avoid unnecessary risks for goods and plant along the entire supply chain. They tie in with the existing management system for protection against threats in norm ISO 28000 and sharpen the safety consciousness of your employees. In addition, you harmonize your safety-relevant processes and take a decisive step ahead in competitive terms.

TAPA

High-tech and other high value transport goods must often also be secured against theft. A TAPA certification (Technology Asset Protection Association) documents all security-relevant issues ranging from the order, through to the transport route and security consciousness of staff.

C-TPAT

For exports to the USA, safety aspects play a bigger and bigger role. The US customs authorities have therefore set up C-TPAT, the Customs Trade Partnership Against Terrorism, a voluntary partnership program. The stated aim of the C-TPAT is the complete security of the supply chain from foreign suppliers to American end consumers. With a C-TPAT validation from TÜV Rheinland, your shipments, to the USA are cleared faster and your basic credibility is verified.

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