

General Purchasing Terms and Conditions of TÜV Rheinland LLC

1. General / Scope of Validity

- 1.1. The following terms and conditions apply exclusively to all purchases, products, and services – hereafter referred to collectively as “services” – commissioned by TÜV Rheinland LLC.
- 1.2. TÜV Rheinland LLC does not recognize any terms and conditions of the company being commissioned to perform the services by TÜV Rheinland LLC (such company shall hereafter be referred to as “the Company”) that contradict these Purchasing Terms and Conditions in full or in part, unless TÜV Rheinland LLC has expressly agreed to their validity in writing.
- 1.3. These General Purchasing Terms and Conditions of TÜV Rheinland LLC will still apply even in the event that TÜV Rheinland LLC unconditionally accepts services knowing that the company has contradictory terms and conditions.

2. Scope of services

- 2.1. The scope of the services to be performed by the company is determined in accordance with the TÜV Rheinland LLC’s order or the individual agreement.
- 2.2. The Company is responsible for the supervision, monitoring and inspection of the performance of services, as well as for organizational integration into TÜV Rheinland LLC’s operating process.
- 2.3. The Company confirms that it has received detailed information on the nature and scope of the service agreed to in the assignment and therefore it is not possible for any additional receivables to be claimed as a result of a lack of knowledge.

3. Delivery of goods, packaging and transportation

- 3.1. The delivery will take place DDP (in accordance with Incoterms 2010) to the address stated in TÜV Rheinland LLC’s order. If no address is stated in the order, the delivery will be made to the following address:
 TÜV Rheinland LLC,
 Al Khuwair, 4508 Way
 Office No 42, 4th Floor, Building No: 777-1
 Muscat, Oman
 Tel: +968 24487851
 Fax: +968 24487841
 Email: info@om.tuv.com
- 3.2. The goods are to be properly packed and identified and must reach their destination by the most suitable means of transportation possible in a defect-free state.
- 3.3. The Company will be liable for damages that are caused as a result of insufficient packaging or inappropriate transportation.
- 3.4. TÜV Rheinland LLC will be entitled to return or send back the packaging material to the Company.
- 3.5. The returning of the packaging material will take place at the expense and risk of the Company.

4. Service period and delay

- 4.1. Services by the company take place at the agreed time or within the agreed time frame.
- 4.2. If for some reason, the Company does not adhere to the deadlines specified by TÜV Rheinland LLC, the latter will be entitled to request a contractual penalty of 0.25% of the total order value for each day of the delay. This contractual penalty is limited to 10% of the total order value of the order for each breach of contract on the part of the company in connection with the stipulations in clause 4.1. The contractual penalty will be due immediately without any reminder being necessary and without any effect on any of TÜV Rheinland LLC’s other legal rights, including the right to require the performance of the agreement or compensation from the Company. The contractual penalty will be offset against any claims to compensation from TÜV Rheinland LLC. This penal clause may be requested until the relevant bill of the Company is paid, in accordance with the relevant provisions of Omani law.
- 4.3. As soon as the company knows that the deadline for the performance of the services cannot be met at all or will be delayed or that the service will not be performed in accordance with the order, it must inform TÜV Rheinland LLC immediately or

such fact in writing, stating the reasons for this delay or non-performance. Without any impairment of TÜV Rheinland LLC’s rights as a result of this breach of contract, the contractual parties shall decide together whether and how the situation that has occurred can be resolved to the satisfaction of TÜV Rheinland LLC.

- 4.4. The agreed service times or service periods are binding.
- 4.5. Notwithstanding any provision to the contrary, the company shall inform TÜV Rheinland LLC in writing of the precise actual delivery/service date at least three (3) business days before the delivery and/or performance of the service. The information provided must include the order number.
- 4.6. TÜV Rheinland LLC shall be entitled to postpone the announced delivery or performance of service date up to 48 hours by giving notice to the Company within 24 hours from the time it is notified by the Company and the said postponement shall not be a ground for any additional payment obligation on the part of TÜV Rheinland LLC.
- 4.7. If, for any reason, TÜV Rheinland LLC asks for the time of performance of the service to be postponed, the Company must store the goods or materials to be delivered properly packaged, insure them, and identify clearly that they are intended for delivery to TÜV Rheinland LLC, at no cost to TÜV Rheinland LLC.
- 4.8. If the Company delivers goods to TÜV Rheinland LLC, it will be obliged to state the name of the requester at TÜV Rheinland LLC and the order number on a label that must be attached to the exterior of the packaging. In addition, the Company will be obliged to state the following information (if known) on a label that must be attached to the exterior of the packaging.
 - Brief description of the product
 - Number of items per box or package
 - Serial number of the product
 - Country of origin
 - Delivery or production date
 - Name and address of the supplier
 - All information required under national or international law.

5. Inspection for defects in delivered goods.

- 5.1. TÜV Rheinland LLC will inspect the goods after delivery for obvious or easily discernible defects.
- 5.2. If TÜV Rheinland LLC determines that there is a defect,
 - a) TÜV Rheinland LLC will notify the Company of this within ten (10) business days of delivery, or if a defect of this kind is obvious or easily discernible at the time of delivery; or
 - b) immediately after it is discovered, if the error or defect is only discovered later, e.g., when unpacking, when installing, or at the time when the product is used for the first time.
- 5.3. If a notification is made about the goods in accordance with clause 5.2, the risk for the defective products will be automatically transferred to the Company when it receives the notification from TÜV Rheinland LLC.
- 5.4. Upon the first request by TÜV Rheinland LLC, the Company must grant TÜV Rheinland LLC access to the premises where the goods are being produced or stored. It will be obliged to provide TÜV Rheinland LLC with support as necessary during this inspection and to provide the necessary documentation and information at its own expense.

6. Transfer of ownership

- 6.1. Ownership and risk with regard to the delivered goods will be transferred to TÜV Rheinland LLC when the delivery is performed in accordance with clause 3.1.

7. Amendment procedure

- 7.1. If TÜV Rheinland LLC would like to make an amendment to the services (“Amendment”), it must send a written amendment order (“Amendment Order”) to the Company. The Company will then submit a calculation of the price deviations caused by the amendment

together with any suggestions for modification of the amendment order. TÜV Rheinland LLC may decide at its own discretion whether the suggested amendments should be made. The amendment will be performed after written notification from TÜV Rheinland LLC. If this is not provided, the Company will continue to perform the services as originally agreed.

- 7.2. The Company may not make any amendments to the services without a prior written approval from TÜV Rheinland LLC.

8. Retention of title to materials provided by TÜV Rheinland LLC

- 8.1. All materials, parts, containers and special packaging provided by TÜV Rheinland LLC will remain the property of TÜV Rheinland LLC. Processing or alteration by the Company will be performed on behalf of TÜV Rheinland LLC. If goods subject to retention of title by TÜV Rheinland LLC are processed with other items not belonging to TÜV Rheinland LLC, TÜV Rheinland LLC will acquire joint ownership of the new items in line with the ratio of the value of its item to the other processed items at the time of the processing.
- 8.2. If goods subject to retention of title by TÜV Rheinland LLC are indivisibly mixed with other items not belonging to TÜV Rheinland LLC, TÜV Rheinland LLC will acquire joint ownership of the new items in line with the ratio of the value of its item to the other processed items at the time of the mixing. If the mixture takes place in such a manner that the Company’s items is to be viewed as the main item, it is agreed that the Company will transfer proportional joint ownership to TÜV Rheinland LLC; the contractor will store the sole or joint property on behalf of TÜV Rheinland LLC.

9. Cooperation

- 9.1. The companies will cooperate in a trusting manner and will inform each other immediately of deviations from the agreed procedure or if there are doubts relating to whether the manner of proceeding is correct.
- 9.2. If the company realizes that its own information and requirements are defective, incomplete, unclear, or infeasible, it must inform TÜV Rheinland LLC of this and the consequences discernible to it immediately.
- 9.3. Parties to the agreement shall inform the other party the name of the contact person who will be responsible for the performance of the contractual relationship.
- 9.4. The parties must inform each other immediately of any change in their nominated contact person. Until a notification of this kind is received, the contact named previously and/or the contact’s representative will be entitled to submit and receive declarations within its previous power of representation.
- 9.5. The contractual partners will agree at regular intervals on progress and hindrances in the performance of the agreement, in order to be able to intervene in directing the performance of the agreement.
- 9.6. TÜV Rheinland LLC and the company agree that the use of brands, company symbols or other symbols relating to the respective other contractual party is not permitted.

10. Payment and invoicing

- 10.1. The agreed payment can be found in each order from TÜV Rheinland LLC or in the individual agreement concluded between the contractual parties.
- 10.2. The payment in accordance with clause 10.1 will include all additional costs, expenses and outlay by the Company, unless any other arrangement is expressly made in an individual agreement.
- 10.3. If reimbursement for travel and additional costs is agreed in the individual agreement, reimbursement will only be made in exchange for submission of the detailed individual accounts.
- 10.4. Invoicing must take place within 90 days of completed delivery/service.
- 10.5. The service performed is to be documented by attaching proof of performance.
- 10.6. Unless there are written agreements stating differently in place, the payment will be made

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- within sixty (60) calendar days of receipt of the invoice by TÜV Rheinland LLC.
- 10.7. The payment will be made by bank transfer or by other means at the discretion of TÜV Rheinland LLC.
- 10.8. TÜV Rheinland LLC will have a right to offsetting and retention in line with the legal level.
- 11. Warranties and additional remedies**
- 11.1. The Company guarantees that delivered goods will meet the contractual agreements and specifications, as well complying with any purpose stated by TÜV Rheinland LLC or the Company.
- 11.2. This guarantee will remain in place for the legal warranty period.
- 11.3. The Company guarantees that the goods meet all legal requirements and regulations in Oman, as well as meeting the safety, quality and environmental requirements that are the standard in the industry at the time the delivery is made.
- 11.4. The Company guarantees that services will be performed on time, competently and professionally in accordance with the agreement and will satisfy the strictest standards of the industry in question that are valid at the time of the service.
- 11.5. The Company is aware that the timely performance of services at a high level of quality is of decisive importance to TÜV Rheinland LLC.
- 11.6. Otherwise, TÜV Rheinland LLC will be entitled to full legal claims in case of defects in the services performed by the Company and the legal periods of limitation will apply.
- 11.7. TÜV Rheinland LLC will be entitled to request from the Company a directly enforceable, unconditional and irrevocable guarantee from a major Oman bank or a major international bank approved by TÜV Rheinland LLC at the expense of the Company totaling 5% of the order value, in order to guarantee adherence to the Company's guarantee obligations.
- 11.8. The Company guarantees that upon request it will support TÜV Rheinland LLC with regard to all of TÜV Rheinland LLC's requirements in connection with the internal auditing of TÜV Rheinland LLC and in order to adhere to national or international laws without limitation and at no additional cost to TÜV Rheinland LLC.
- 11.9. If the Company delivers goods for which replacement parts and/or consumable items could be needed, the Company guarantees that it is in a position to supply replacement parts and consumable items for these goods for a period of at least 5 years.
- 12. Intellectual property rights**
- 12.1. All service results in connection with the company's activity within this agreement, in particular also further developments and improvements of the processes and methods developed by TÜV Rheinland LLC will be the exclusive property of TÜV Rheinland LLC.
- 12.2. If service results are capable of being protected, the Company grants TÜV Rheinland LLC a non-exclusive, transferable, free, irrevocable, worldwide right of use with no time limitation.
- 12.3. Company is not entitled to claim compensation for the right of use. These have already been settled by the payment agreed for the service.
- 12.4. The company guarantees that goods that it delivers are its own original developments or have been legally acquired and that its services do not breach any industrial property rights whatsoever or any other third-party rights.
- 12.5. The Company will indemnify and hold TÜV Rheinland LLC harmless against any third-party claims for breach of intellectual property rights, including trademark, patent, and copyrights, and will also compensate TÜV Rheinland LLC for any damages that it incurs in the form of damages or expenses (e.g. the costs of legal proceedings).
- 12.6. If a claim is made in accordance with clause 12.5 or TÜV Rheinland LLC is justified in assuming that a claim will be made in the future, the Company must ensure at its own expense either that TÜV Rheinland LLC obtains the rights to continue to use and exploit the services performed or replace or modify the services in such a way that there is no longer a breach in place, although the service replaced or modified in this way must be approved by TÜV Rheinland LLC.
- 13. Performance of services**
- 13.1. For services performed by the Company on site on TÜV Rheinland LLC's premises or (virtually) from another location via the TÜV Rheinland LLC IT network for TÜV Rheinland LLC or its customers, the following additional terms and conditions will apply:
- 13.2. During the performance of these services, the employees, contractors, or advisors ("Staff") of the Company must meet the requirements of TÜV Rheinland LLC, and if there are no requirements of this kind in place, must meet the general requirements for professional competence and expertise in the sector in question. If the Staff is insufficiently qualified for the performance of the services, TÜV Rheinland LLC will have the right to require the removal of this Staff. Consequently, the Company will be obliged to ensure that replacements are found immediately.
- 13.3. The Company must provide all materials and equipment, including tools, as are required for performance of the agreement.
- 13.4. TÜV Rheinland LLC will be entitled to perform an inspection of the materials and equipment used by the Company for the performance of the agreement and to determine the identity of the entire Staff employed by the company in the fulfillment of the agreement. The company guarantees that the entire Staff is in a position to identify itself at any time with identification papers.
- 13.5. If, when inspecting the materials and equipment used by the Company for the performance of the Agreement, TÜV Rheinland LLC justifiably rejects these either in part or in full, the Company will be obliged to replace the rejected materials and equipment immediately.
- 13.6. If services are performed on TÜV Rheinland LLC's premises or on the premises of TÜV Rheinland LLC's customers, the Company must familiarize itself in advance with the situation on site where the services are to be performed if this may have an influence on the performance of the contractual obligations. The Company will be responsible for any costs that are incurred in connection with familiarizing itself with the site, or that are incurred in the performance of the services as a result of the site to the extent the Company should have recognized the situation during the aforementioned inspection.
- 13.7. TÜV Rheinland LLC will be entitled to equip the Staff of the Company with the necessary identification required for access for the time it will spend on TÜV Rheinland LLC's premises or its customer's premises in accordance with the relevant internal regulations that are valid.
- 13.8. The Company must ensure that its presence and the presence of its Staff on TÜV Rheinland LLC's premises or its customer's premises impede the uninterrupted working processes of TÜV Rheinland LLC and of third parties to the smallest extent possible.
- 13.9. The Company and its Staff must familiarize themselves with the content of the regulations and policies for TÜV Rheinland LLC's premises or those of its customer. This will also include among other things the regulations and policies on IT security, general conduct, general safety, health, and the environment. The Company will ensure that its Staff adheres to the regulations and policies listed under clause 13.9.
- 13.10. The Company will ensure that TÜV Rheinland LLC may have the Staff of the Company and of Subcontractors working on behalf of the Company (with the approval of TÜV Rheinland LLC) sign individual adherence declarations.
- 13.11. The company which provides work and services for TÜV Rheinland LLC shall guarantee that it observes the Employment Laws, its Regulations and the WPS (Wage Protection System), fully complies therewith and in particular pays its employees the minimum entitlements required by law in the respective amount and guarantees timely payment of wages to its employees in Oman as required by the prevailing laws of Oman. The company shall undertake to ensure that, in the event of the company hiring a subcontractor, the subcontractor also meets this obligation.
- 13.12. In the event of violation of the aforementioned obligations by the company or the subcontractors used by it, TÜV Rheinland LLC shall be entitled to an immediate special right of termination of the contracts existing between the company and TÜV Rheinland LLC.
- 13.13. The company shall fully exempt TÜV Rheinland LLC from third party claims, obligations to third parties, costs of legal defense as well as all fines which accrue to TÜV Rheinland LLC from a committed or claimed violation of the minimum employment obligations by the company or by a subcontractor hired by it.
- 13.14. The company shall undertake to inform TÜV Rheinland LLC immediately of claims by third parties or the introduction of summary proceedings against the company or against one of the subcontractors hired by it in connection with the carrying out of services and work for TÜV Rheinland LLC.
- 13.15. The company shall ensure that its staff has valid work and residence permits as well as other necessary permits and licenses.
- 14. Storage and return of documentation.**
- 14.1. The company will be obliged to store all business and operational documentation with which it is provided properly and in particular to ensure that such documentation cannot be viewed by third parties. Throughout the term of the contractual relationship, the documentation made available must be returned to TÜV Rheinland LLC upon request; and after the end of the contractual relationship, it must be returned to TÜV Rheinland LLC immediately and without a request from TÜV Rheinland LLC.
- 14.2. The Company will not be entitled to exercise a right of retention with regard to documentation as defined in clause 14.1.
- 15. Acceptance of services**
- 15.1. Whether TÜV Rheinland LLC requires an acceptance testing depends on the type of service to be performed.
- 15.2. TÜV Rheinland LLC must inspect the product delivered by the Company with the participation of the Company (performance of tests and demonstrations, etc.)
- 15.3. The fulfillment of the service features must be proved in accordance with determined acceptance criteria (acceptance test).
- 15.4. A signed record is to be created upon acceptance, which will confirm the compliance of the agreed service. A list of the defects determined during the acceptance will be attached to the record. Any defects that remain after acceptance will be corrected under the guarantee in accordance with a schedule to be drawn up together by both parties.
- 15.5. TÜV Rheinland LLC will accept the services under the contract for services immediately after the transfer and/or successful acceptance test. Defects that do not limit proper use or limit proper use in an insignificant way only do not give TÜV Rheinland LLC any right to refuse to give acceptance. The obligation of the Company to correct defects will not be affected by this. The performance of acceptance before the final correction of defects will be at the discretion of TÜV Rheinland LLC in case of defects that are not insignificant.
- 15.6. If the Company does not manage to provide proof of the agreed service features by the final deadline or if necessary, within an appropriate grace period for reasons for which it is at fault, TÜV Rheinland LLC may withdraw from the agreement in full or in part after the expiry of the grace period.
- 15.7. Claims may be made for defects that are fraudulently concealed within a period of 10 years from the time of acceptance.
- 16. Subcontractors**
- 16.1. The awarding of subcontracts to third parties (subcontractors) is not permitted unless expressly agreed otherwise in an individual agreement.

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17. Liability

- 17.1. The Company will be liable within the legal regulations.
- 17.2. The Company will also be obliged to indemnify and hold TÜV Rheinland LLC harmless against third party claims to compensation for damages upon its first request, if the cause is within its area of control and organization and the Company itself is liable in relation to third parties.
- 17.3. The Company must insure itself appropriately against the liability mentioned in this clause and is obliged to allow TÜV Rheinland LLC to view the insurance policy if requested by TÜV Rheinland LLC. Claims to compensation for damages by TÜV Rheinland LLC against the Company are not limited to the sum insured in each case.

18. Confidentiality

- 18.1. "Confidential information" in the sense of these General Purchasing Terms and Conditions is all information, documents, images, diagrams, expertise, data, samples, and project documentation surrendered, transferred or otherwise disclosed by TÜV Rheinland LLC to the Company during the term of the assignment or individual agreement between TÜV Rheinland LLC and the Company. This also includes copies of this information in paper and electronic form.
- 18.2. All confidential information that is transmitted or otherwise made available in accordance with this Agreement by TÜV Rheinland LLC to the Company:
- May only be used by the Company for the fulfillment of its contractual obligations to TÜV Rheinland LLC, unless there is an expressly deviating written agreement with TÜV Rheinland LLC in existence,
 - May not be duplicated, distributed, published or passed on in any other way by the Company,
 - Must be treated in a confidential manner by the Company, in the same way that the Company also treats its own confidential information, in any case at least not less carefully than in accordance with the objectively necessary level of care.
- 18.3. The Company will only make the information disclosed to it by TÜV Rheinland LLC accessible to the employees who require it for the performance of services as part of the agreed performance of services for TÜV Rheinland LLC. The Company will ensure that these employees enter into an agreement to maintain confidentiality to the same extent as that determined in this confidentiality agreement.
- 18.4. The obligation listed in clause 18.2 will not apply to any confidential information if the Company is able to prove that:
- The information was already generally known at the time of publication or became known to the general public without any breach of this agreement, or
 - The Company received the information from a third party, who was entitled to pass on the information to the Company, or
 - The information was already in the possession of the Company before it was transmitted by TÜV Rheinland LLC, or
 - The Company developed the information independently irrespective of transmission from TÜV Rheinland LLC.
- 18.5. Confidential information remains the property of TÜV Rheinland LLC.
- 18.6. The Company hereby agrees that it will, at any time upon request by TÜV Rheinland LLC, however, at the latest and without a separate request from TÜV Rheinland LLC after the end of the assignment or individual agreement immediately (i) return all confidential information, including all copies of this to TÜV Rheinland LLC or at TÜV Rheinland LLC's request (ii) destroy the confidential information, including all copies of it, and confirm this destruction to TÜV Rheinland LLC in writing.
- 18.7. This confidentiality obligation will enter into force after the commissioning of the Company by TÜV Rheinland LLC or upon conclusion of an individual agreement between TÜV Rheinland LLC and the Company.
- 18.8. The Company will keep the confidential information strictly secret for a period of 5 years

- from the ending of the Agreement, will not make the confidential information available to any third party and not exploit the confidential information itself.
- 18.9. This agreement will not result in any express or implied assignment or granting of authorizations or rights to patents, registered designs, design patents, draft applications, copyrights, templates or trademarks or their utilization by TÜV Rheinland LLC to the company.
- 18.10. The company will be obliged to pay a contractual penalty of OMR 20,000.00 for each case of breach of this confidentiality obligation.
- 18.11. Each individual violation will be considered a separate breach. The defense of continuation of offence is excluded. In case of ongoing breaches, each week that is begun will be considered an individual breach.
- 18.12. The right to make a claim for further compensation for damages is reserved. The contractual penalty, however, will be offset against any claims for compensation for damages.

19. Data protection

- 19.1. The Company must adhere to the data protection regulations valid at the time of delivery, irrespective of the area that the delivery is made from and to.

20. Right to termination

- 20.1. TÜV Rheinland LLC reserves the right to terminate, at any time, the Purchase Order. In this event, TÜV Rheinland LLC shall compensate the Company for the value of Goods or Services (or part thereof) completed as at the date of termination, in accordance with terms of the Purchase Order, to the exclusion of any additional compensation.
- 20.2. TÜV Rheinland LLC may terminate the agreement without notice if the Company becomes insolvent, insolvency proceedings are initiated against it, or if corresponding procedural applications were rejected because of a lack of volume to cover the costs.
- 20.3. Termination must take place in writing in order to be effective.

21. Export control

- 21.1. The Company guarantees that the services comply with all applicable export control laws and regulations of the Gulf Cooperation Countries not limited to the Sultanate of Oman, United States of America, the United Nations, and the European Union.

22. Environment

- 22.1. The Company must meet in full the environmental regulations in accordance with Oman, German and European law, including, but not limited to EU Directive 2002/95/EC "Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment ("RoHS Directive") and the Elektroggesetz (German Electrical and Electronic Equipment Act).
- 22.2. The Company will fully support TÜV Rheinland LLC in the environmental management inspections that it performs on a regular basis or in other environmental purchasing standards of which it will be periodically informed by TÜV Rheinland LLC. In particular, the Company will provide TÜV Rheinland LLC with certain environmentally relevant information on the products purchased from it upon request on a quarterly basis, or in particular as required by TÜV Rheinland LLC as part of ISO certifications.
- 22.3. The Company will send information relating to packaging data, disposal of old equipment and RoHS to TÜV Rheinland LLC in a timely manner in accordance with the legal stipulations.
- 22.4. The Company guarantees that all goods that it delivers meet the requirements of the RoHS Directive accordingly.
- 22.5. The company must compensate TÜV Rheinland LLC for all damages and expenses (including costs for legal proceedings) and for claims by third parties relating to a breach of the RoHS Directive or other applicable environmental regulations by the Company.

- 22.6. In case of environmental accidents caused by the Company or environmental pollution, the Company must inform TÜV Rheinland LLC of this and take appropriate measures for dealing with an accident of this kind or pollution of this kind, and will also do its best to prevent another similar accident or similar pollution.

23. Compliance

- 23.1. TÜV Rheinland AG is a member of UN Global Compact and will adhere to the principles laid down in this. TÜV Rheinland LLC expects without limitations from the company that it will also comply with and adhere to these principles of the UN Global Compact (see www.unglobalcompact.org for further information).
- 23.2. The Company states that it agrees with the adherence to and validity of the following basic principles listed in clauses 23.2 to 23.18 within its contractual relationship with TÜV Rheinland LLC.
- 23.3. The Company will adhere to all valid laws and regulations in Oman and if the services are not performed for TÜV Rheinland LLC in Oman the valid laws and regulations of the country in which the recipient of the Services has its legal headquarters.
- 23.4. In doing so, the company will adhere to the highest known standards, including the applicable specifications for manufacture, pricing, sale, and distribution.
- 23.5. The Company guarantees that it will protect the basic rights of children. The Company guarantees that it will not exploit any child labour. All of the Company's employees must either have reached the minimum age in accordance with national law at the place of employment or a minimum age of 15*; whichever is greater. Young employees of the company, who are not defined as children (<15 years of age) will be employed by the Company in accordance with the valid laws and guidelines for these persons.
- 23.6. The Company guarantees that it will not exploit either forced labour or any other kind of involuntary labour. Employees of the company must in particular have the right to end the employment relationship with notice.
- 23.7. The Company guarantees that it treats its employees with dignity and respect and does not use corporal punishment, threats of violence, or other forms of physical, sexual, psychological or verbal force against them.
- 23.8. The company guarantees that it does not discriminate against its employees in any way, nor does it tolerate such discrimination. In particular, the Company will not discriminate between its employees by means of its recruitment practices and personnel management on the basis of nationality and origin, religion, age, social or ethnic background, sexual orientation, gender, political views, or disability. This relates to salaries, bonus payments, promotions, disciplinary measures and the termination of employment relationships.
- 23.9. The Company respects the right of employees to enter into associations / organizations and to enter into collective negotiations in a peaceful manner in accordance with the applicable law and communicate with the Company's management openly about working conditions without reprisals.
- 23.10. The Company will provide its employees with a safe workplace that complies with all pertinent health and safety laws and regulations. As a minimum, appropriate access to drinking water and sanitary installations, fire safety and sufficient lighting and ventilation must be guaranteed.
- 23.11. The Company accepts that wages make an essential contribution to satisfying the basic needs of employees. The Company will adhere to at least all of the wage and working time laws and work guidelines applicable at the place of performance. This includes laws and guidelines on minimum wages, overtime, maximum working hours, piece rates, and other components of compensation.
- 23.12. The Company will ensure that its employees receive compensation in addition to their wages for the contractually agreed working hours for their overtime. This compensation will

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- correspond to the national laws of the production country. If there are no legal regulations on this there, the overtime compensation will be at least equal to the level for regular working hours there.
- 23.13. The Company will adhere to all applicable environmental laws, regulations, and guidelines. Where possible, environmentally friendly products or fair trade products will be offered and treated as equal to products with conventional pricing.
- 23.14. The company will refrain from:
- Offering or granting money, gifts, trips, or other benefits to employees, brokers, representatives and contractors of TÜV Rheinland LLC or third parties who have a business relationship with TÜV Rheinland LLC,
 - Participating in actions of any kind, which results in the expending of company funds for illegal or immoral purposes, including those of a monetary nature, in order to create advantages for itself;
 - Offering contractors or their associates monetary or other benefits,
 - Transferring or using monies from illegal and immoral business transactions or in order to conceal their original source (money laundering) or using money whose origin it is not able to document or whose sources are in doubt.
- 23.15. The company will ensure by means of legally compliant measures that its employees and staff members do not cause any damages to TÜV Rheinland LLC by means of embezzlement, fraud, theft, damage, or destruction.
- 23.16. The Company must disclose conflicts of interest of any kind (as a result of participations or the performance of services for competitors) in a timely manner.
- 23.17. The Company will not employ any subcontractors for the manufacture of its products who do not adhere to the basic principles described in clauses 23.3 to 23.16.
- 23.18. Making false, misleading or manipulative statements in connection with tendering and contract award procedures, as well as in the performance of services, is a criminal offence that TÜV Rheinland LLC will be entitled to report immediately to the authorities.
- 23.19. If the regulations listed in clauses 23.3 to 23.18 are breached by the Company; this will constitute important grounds for termination without notice by TÜV Rheinland LLC in accordance with clause 20.1.
- 23.20. TÜV Rheinland LLC will be entitled to have audits performed, including on the Company's premises, in order to ensure that these basic principles are followed. In this process, it is the responsibility of each individual company to guarantee adherence to the principles and rules stated here in clause 23. In connection with these audits relating to these requirements, the Company will allow TÜV Rheinland LLC unlimited access at any time to its business premises and access to all relevant records. TÜV Rheinland LLC will be granted access even without prior notice.
- 24. Force Majeure**
- 24.1. If work is interrupted for TÜV Rheinland LLC or its client, in particular as a result of strike, lock-out, short time work, system failures, or other cases of force majeure, TÜV Rheinland LLC can request an interruption in the Company's work without incurring additional costs for TÜV Rheinland LLC.
- 25. Applicable law, arbitration and place of performance**
- 25.1. This Agreement shall be governed by and construed in accordance with the laws of Sultanate of Oman excluding their conflict of law provisions.
- 25.2. UN Convention on Contracts for the International Sale of Goods will not apply.
- 25.3. Any dispute arising out of or in connection with this Agreement, including but not limited to any dispute regarding its existence, formation, performance, interpretation, nullification, termination or invalidation shall be referred to any finally resolved by arbitration in accordance with the Rules of International Chamber of Commerce by a single Arbitrator if mutually agreed or by a panel of three Arbitrators and the seat, or legal place, of arbitration shall be Cologne, Germany. The language to be used in the arbitral proceedings shall be English.
- 25.4. The place of performance for all services will be Oman unless otherwise agreed between the contractual parties.
- 26. Miscellaneous**
- 26.1. Additions and alterations to these Purchasing Terms and Conditions including this stipulation must be made in written form in order to be effective.
- 26.2. If a stipulation of these Purchasing Terms and Conditions is fully or partially legally invalid or infeasible or if it later loses its legal validity or feasibility, this will not affect the validity of the other stipulations of the Purchasing Terms and Conditions. The same will apply if it becomes apparent that the Purchasing Terms and Conditions contain loopholes. In lieu of invalid stipulation or stipulation incapable of implementation or for the purpose of closing the loophole, an appropriate stipulation that most closely reflects the intended meaning and purpose will apply to the extent permitted by law.
- 26.3. Any failure of TÜV Rheinland LLC to enforce any provisions of the Purchase Order or to require compliance with any of its terms shall in no way affect the validity of the Purchase Order and shall not be deemed a waiver of the right of TÜV Rheinland LLC thereafter to enforce any provisions thereof.

Date : 01/06/2024