



To your benefit. Worldwide.

Ergonomic and Usability Services.

Users and consumers want products they can use. Fulfill these requirements as a manufacturer and see your sales grow by making products that are user-friendly and easy to use. Stand out from the competition with a test mark issued by a neutral agency. Let us help you and show you how to go about it.

Usability Services for Products.

A product must not just function; it must also be easy to use. Consumers are no longer prepared to accept complicated technology, instructions for use that are incomprehensible and products are that hard to use.

Our service for you.

The user's satisfaction with a product is influenced by how effective, efficient and safe to use it is. For you as a manufacturer that means an increase in the acceptance of your product by the end customer. This leads straight to satisfied customers and to a decline in the number of complaints. Boost your sales by providing quality and gain an edge over the competition with the unique selling proposition of our neutral test mark.

Test Procedure.

- Specifying the context in which the product is used
- Test of documentation
- Testing by representative users (user test)
- Evaluation of test findings and drawing up the final report and/or
- Tests to national or international ergonomics standards

Our tests can be individually extended to include further quality and usability criteria.

Test mark and Certification.

Products that fulfill the requirements of user-friendliness and are of special merit from user's point of view will, after passing the test, receive our test mark with their respective individual quality criteria.

The mark shows the difference.

You can see it at a glance. Our nationally and internationally recognised test mark says more than 1000 words.



At any time with just one smartphone scan you can access essential certification program characteristics via QR code.

For you – we monitor.

TÜV Rheinland test marks document consistent quality. To ensure this, we carry out an initial inspection as well as repeated checks of your production sites.

There are many good reasons.

- Confirmation of your quality claims by a neutral service provider
- External independent quality testing and assurance
- A clear aid to decision making and orientation for your customers

Simple. Fast. Transparent. – At any time.

Visit the TÜV Rheinland certificate database at www.certipedia.com and enter the ID shown on the test mark. There you will find the appropriate proof of quality.

Around the world.

Do your products need a "passport"? We will be at your side where you are or want to be successful – in just about any country in the world.

New trends, new knowledge, new questions.

See for yourself – www.tuv.com

