



At a glance: How auditors work

Thanks to their outstanding sector knowledge and long experience, our experts enable customers' progress. They investigate with great care whether companies are complying with globally valid social standards.

THE RIGHT PARTNER AT YOUR SIDE

Close cooperation with the client is an important element of this support. To ensure a productive partnership, we draw from our large pool of experts and commission the auditors who have the right training, comprehensive experience in the relevant field, cultural background and language

skills. Auditors are experts in their special fields, such as employment or environmental law. They are also highly knowledgeable about the sector to which they are assigned.

HOW AN AUDIT IS CONDUCTED

In a previously announced audit the auditor first talks with the management and schedules a tour of the premises. In the case of an unannounced audit, the auditor enters the factory immediately to gain a general impression. After that, the auditor makes detailed checks and talks with the employees, meeting them on an equal footing and talking with them openly and honestly. Our auditors precisely fill out questionnaires, investigate many specific points and need to have access to all documents concerning the work process within the company. Usually, most of the weak points are found during the tour. After the audit, the auditor works together with the customer to create a corrective action plan.

THE BENEFITS OF SHARED KNOWLEDGE

Our global team learns something from every audit, regularly shares knowledge in a mandatory process and is always abreast of the latest developments. For every scheme, whether it is ICS, amfori BSCI or EMS, we have managers who monitor their content and inform the auditors about every update made by the corresponding initiatives. Our auditors are authorized to conduct audits according to all of the current standards and are registered members of the Association of Professional Social Compliance Auditors (APSCA).

A SOCIAL AUDIT CAN MAKE THE DIFFERENCE

We offer audits according to international standards that are recognized by public organizations, and we conduct them more stringently than government inspectors or our competitors do. That is how we enable companies to improve their working conditions, audit by audit as well as step by step. We also investigate the deeper connections and weak points that are not visible to a company's management. By reading our reports, potential business partners can see whether a company is worth considering as a supplier in sustainable business processes. A sense of responsibility expressed this way is worthwhile from a long-term economic perspective.

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